Letter from a North East Mill using EPPCO

xxxxxx Paper Co., Inc. P.O. Box 26 xxxxxxxxxx

XXXX XXXXXXXX

Manufactures of Converters or MG and MF Tissue/Napkin/C-Fold Towels

January 31, 2009

xxxxxxxxxx Technical Manager xxxxxxxxi Paper Mills Ltd.

Dear Mr. Tenxxxxx:

xxxx Paper is a two machine mill which produces 85 tons per day of packing and stuffing papers and napkin grades. Our #3 Machine, on which this trial was run, is a single wire with a Yankee Dryer.

Our deinking line consists of twin stage flotation, a washing stage and mid consistency pulping. Our furnishes include materials such as White Ledgers, Coated Book, and some occasional CPO. We also utilize local magazine and office waste.

Deinking additives have been – Sodium Hypochlorite 15%, Caustic Soda 25%, and a Hydroxide based foaming aid. All of these chemicals were replaced with EPPCO1000. Our brightness specs remain between 76 and 80. Our speck count also remains between 4-5 but our production went up by 8% and we experienced much better machine run ability, higher machine speeds with much less downtime.

I hope that this information will be of value to you. If you should require more information, please feel free to contact me.

xxxxxxxx Mill Manager

xx/bs